



TERMS & CONDITIONS

Prices and Payment

- Our prices do not include IBA, VAT, TVA or delivery. The price of the goods may be changed from the one advertised. We will confirm the price if altered.
- Credit Accounts are not permitted at the moment as we are only operating on a proforma basis i.e payment up front)
- Returned or represented cheques will be charged at €30.00 (£20.00) per representation
- All goods are subject to availability
- We accept payment by bank transfer, cheque or cash.
- Preferred payment is Euro's, however sterling can be accepted with prior arrangement.

Delivery Charges Europe

- Based on the current postal rates/courier rates plus packaging
- In the event of a dispute which cannot be resolved without recourse to law, the appropriate jurisdiction will be that of European Union law.
- If the goods do not arrive or are incomplete, are the wrong goods or are damaged when you open them, you must tell us within 24 hours of receipt.
- After delivery you are responsible for protecting the goods against loss or damages.

Rest of the World or UK

- A competitive freight rate quote will be obtained and a small administration fee charged for any required certificates which are needed due to import/export laws.
- For large orders, extra insurance may be required

Special Orders

- Orders for customers who require non-standard articles must be placed in writing and a non returnable deposit paid. Goods will remain the property of 'FeathersandFabrics' until paid for in full.

Cancellation

- You cannot cancel an order once we have accepted it, unless this is agreed in writing by us/or that you are prepared to accept a credit note.
- In the event of a return of goods for which there are no defects, a 25% restocking and administration fee will be charged to any agreed credit.